

Virtual **BINGO** Night

Frequently Asked Questions

Where can I find my bingo card?

You can access your bingo card at this link: <https://mfbc.us/v/xpebbc4> If you indicated that you needed to register multiple people when you filled out the registration form, please sign up each player at this link: <https://mfbc.us/v/haryzra> Make sure to save each person's player code and use the same link to access your bingo cards via the player code during the event.

How do I adjust my sound settings in Zoom?

Once you are in a Zoom session, clicking the expanding arrow to the right of the microphone icon opens audio settings. Here you can choose the microphone and speaker that Zoom will use, and you can test your speaker & microphone to be sure your selections are correct and working.

How do I mute and un-mute?

Once in Zoom, clicking the microphone icon at the bottom of the screen will mute and un-mute your microphone.

Can I type Bingo in the chat instead of saying it out loud?

Yes! If you are having trouble un-muting your microphone you can type "BINGO!" in the chat.

What are the bingo prizes?

Available prizes include:

- iPad
- Stanley Cups w/ Stickers
- \$25 Amazon Gift Cards
- Ninja Air Fryer
- Nike Branded BetterLife Swag

How will I receive my prize?

After the event, we will contact you to coordinate shipping your prize.

Will there be multiple bingo games?

Yes! We will play multiple call sequences to ensure everyone has a chance to win.

How many winners will there be?

There will be a total of 23 winners.

How can I view my bingo card and the zoom meeting at the same time?

Once in the Zoom meeting, make sure to exit "full screen" mode to view both the event presentation and your card at the same time. To do so, press "esc" on your keyboard or select "View Options" at the top of the window. You can find more details on managing multiple windows in our video tutorial which can be found by visiting <https://vimeo.com/905241792>. Another method is to view the event on a computer or tablet and access your bingo card via the bingo card link on a mobile device.